

Elijah Claude

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I aim to massively change the world through **ambitious empathy**. We can do this by **empowering people** with sufficiently advanced technologies. Let's save the world together! :D

Education

User Experience Design



Flatiron School

Sep 2019 - Jul 2020

Full Stack Ruby on Rails



Tech Talent South

Feb 2016 - May 2016

Information Technology



Year Up

Mar 2014 - Jan 2015

Interests

Tools

Figma, Principle, Aframe, Notion

Deliverables

Market Research, User Interviews, Contextual Inquiries, Ideation Workshops, Divergent Designs, Prototypes, and Microinteractions

Technologies

Virtual/Augmented Reality, Spatial Computing, Gaming, Data Science, and Blockchain

Hobbies

Reading Web Fictions, Pretending to Game, Trying to Be a Futurist, Listening/Dancing to Epic Music

Key Transferable Skills

Designing for Emergent Technologies -- Obsessed with making innovations accessible and magical using human-focused design

Turning Data into Stories -- Eager to research marketplaces and user scenarios to create journeys that establish empathy

Cross-Functional Communication -- Excited to conduct interviews, facilitate workshops, and present design decisions to stakeholders

Professional Experience



User Experience Design Lead

QWELL

Apr 2020 - Jun 2020

Designed a platform to connect businesses with initiative organizers and volunteers in Austin's LGBTQIA+ community that the client and target audience really loved



Operations Manager, Commercial Director, Event Sales

iSimu VR

Aug 2017 - Present

Helping achieve profitability by establishing licensing deals, recruiting/ managing 6 staff to provide exceptional customer service, and selling hundreds of events from inbound leads totaling \$75,000+ in group reservations



Project Manager, Customer Success, Business Developer

EmployToy

May 2016 - Dec 2018

Created and/or lead 3 cohorts of college interns to complete projects in Lead Generation, Marketing, Data Science, Web Development, and Compliance to prototype a smart applicant tracking system we then demoed to over 300 people



Information Security Risk Management Intern

Manheim/Cox Automotive

Aug 2014 - Jan 2015

Developed 25+ supporting documents and slide decks to aid the development of new business processes, including the creation of information security awareness resources for over 20,000 employees